

RMA Form

Dear Customer,

Although we produce our products with a lot of care, it can happen that an error or a technical fault occurs. By using this form, you can report the issue. Please print out, fill in and add it to the shipment with the device you send for repairs.

Date:
Company Name:
Contact:
Address:
Zip code and City:
Phone:
E-mail:
Reference:

Please enter the **serial number** and **problem description** per device on page 2 of this document.

inepro Metering reserves the right to apply a standard investigation fee (€ 27.50) for each repair that is submitted. This doesn't apply for products that are within the warranty terms.

Disclaimer: The costs and responsibility of the shipment to inepro Metering BV of items that are still under warranty, are for the sender. inepro Metering BV reimburse the return of the repaired goods. If the items are out of warranty, the cost of shipping to inepro Metering as well as from Inepro Metering are for the sender.

Goods without RMA form and a clear problem description cannot be processed.

